

ARC Student Casework Practitioner Group Meeting Agenda Spring Term Meeting

Date: Tuesday 11 March 2024

Time: 09:00 – 12:30

Location: Online – Microsoft Teams

Time	Agenda Item	Lead
09:00 – 09:10	Welcome <ul style="list-style-type: none"> General update Survey Findings 	Anna Sendall Chair
09:10 – 9.50 (40 mins)	Presentation Q&A	Julian Sladdin, Partner Stephanie Connelly, Senior Associate Pinsent Masons
9.50 – 10:20 (30 mins)	Presentation Q&A	Jo Nuckley Office of the Independent Adjudicator
10:20 – 10:50 (30 mins)	Presentation Q&A	Chris Down Investigations Network Chair
10.50 – 11:00	Break (10 mins)	
11:00 – 12.20	Breakout room discussions Introduction to breakout session & topics (5 mins) Breakout discussions (40 mins) - participants engage in focused discussions on the topics: <ol style="list-style-type: none"> Student complaints against staff – the challenge of managing these cases (HR policies/processes v student case handling) The extent to which personal data can be shared in sexual harassment cases / balancing non-disclosure with confidentiality Managing student casework in a highly challenging financial environment (including implications for student casework management operating models) Group feedback and insights (35/40 mins)	Lisa Dawson Deputy-Chair
12:20 – 12:30	Discussion topics for future meetings Summary and closing remarks	Anna Sendall